

UTILITY LEADERS FORUM | 13-14 AUGUST 2024

The Utility Leaders Forum (ULF) is a unique opportunity for those tasked with managing utilities to exchange views, network and to access the insights of prominent water utility leaders in a setting that is by utility leaders for utility leaders.

Over the course of two days, the Forum will bring together some of the world's most prominent water utility leaders with the most impactful case studies to share experiences and knowledge. Curated by an international committee of experienced utility practitioners, the forum is structured to facilitate an open and interactive dialogue around some of the most critical issues facing utilities. Active delegate participation will be key.

At the end of day one, participants will be invited to attend a networking reception. The forum will culminate with a boat cruise for utility representatives.

Sessions at the Utility Leaders Forum 2024 Building Water Security and Resilience

Water scarcity is not a new phenomenon for large parts of the world. For many decades, utilities have adapted successfully with access only to minimal water resources. At the same time, climate change and an increasing population have brought a paradigm shift in recent years. Wetter areas, where there has never been a water scarcity problem for nearly a century, are now faced with the need to change to alternative sources. Many of the utilities in these areas have no experience in how to treat these sources and how to integrate them into their existing system. Globally, there are many successful examples of how these utilities have adapted and this session will focus on these valuable lessons.

Utility breakthroughs on climate adaptation

As our climate is changing, water utilities are faced with the challenges of too little water, too much water, deteriorating water quality, and the impact of coastal erosion on assets. There is no simple solution as often there are serious infrastructure barriers in the urban environment. These challenges require the utility to work with multiple stakeholders outside the utility ecosystem. This session will focus on how utilities are adapting to these challenges and delivering wider nature, biodiversity and societal benefits along the way.

Utilities working to improve the circular economy

The circular economy is a socio-economic paradigm to which the world must adapt to fulfil the ambitions of achieving global climate goals. It requires a green transformation of our society – one in which the water sector plays a big role through increased reuse and market creation for products and recycling of waste, materials and wastewater. Ambitious water and wastewater utilities worldwide have set goals to become climate and energy neutral, which will require targeted work encompassing scope 1, 2 and 3 emissions. This session will also include a facilitated discussion with the participants about what is required for utilities to contribute their part to a circular economy and real green transition.

There will be a final interactive closing session that will allow all attendees to exchange experiences and ideas.



2024 Organising Committee

Jonathan Clement, Netherlands, Chair
Nancy Kodousek, Canada, Co-chair
William Fernandes, Canada
Helle Katrine Andersen, Denmark
Tom Mollenkopf, Australia
Hamanth Kasan, South Africa
Rose Kaggwa, Uganda
Robert Haller, Canada
Simon Parsons, UK
Ryan Yuen, Singapore
Adam Lovell, Australia
Joe Jacangelo, USA
Matthew Whaley, UK
Michele Samuels, Canada

UTILITY LEADERS FORUM AGENDA

Tuesday, 13 August 2024

13:30 - 13:45 - Opening of Utility Leaders Forum

Jonathan Clement, Chair ULF

Tom Mollenkopf, IWA President

William Fernandes, Director, Water Treatment and Supply, City of Toronto

13:45 - 15:00

SESSION 1 - Utilities working to improve the Circular Economy

Chairs: Helle Katrine Andersen, DANVA and Joe Jacangelo, President, AWWA

Igniting talks:

- Bernard Koh, Assistant Chief Executive, PUB Singapore
- Dines Thornberg, Head of Development, BIOFOS Copenhagen
- Lou Gironimo, General Manager, Toronto Water, Canada

Panel discussion with audience facilitated by the Chairs

15:30 - 17:00

SESSION 2 - Building Water Security and Resilience

Chairs: Adam Lovell, ED, Water Services Association of Australia and Jonathan Clement, Chair ULF

Igniting talks:

- Doeke Schippers, Director CTO Vitens, Netherlands
- John Kmiec, Managing Director, Tucson Water, USA
- Pat McCafferty, Managing Director, Yarra Valley Water, Australia

Panel discussion with audience facilitated by the Chairs

Wednesday, 14 August 2024

13:30 - 15:00

SESSION 3 - Utility breakthroughs on Climate Adaptation

Chairs: Simon Parsons, Director of Environment, Scottish Water and Peter Nicol, Canada

Igniting talks:

- Alex Plant, CEO, Scottish Water
- Iman Hashemi, President & CEO, Ontario Clean Water Agency, Canada
- Debashree Mukherjee IAS, Secretary of the Ministry of Jal Shakti (Water), India

Panel discussion with audience facilitated by the Chairs

15:30 - 17:00

Final Closing Discussion with Review Panel

Chairs: Jonathan Clement, Chair ULF and Nancy Kodousek, Co-chair

Short Reactions:

- Sangeeta Chopra, Director of Innovations, Process Optimization and Technical Services, OCWA Canada
- Jennifer Crosby, Director, Project Management Office, Metro Vancouver, Canada
- Vicki Campbell, Director, Water Treatment Plants, EPCOR Canada
- Tom Mollenkopf, Chairman, Gippsland Water, Australia
- Nerina di Lorenzo, Managing Director, Melbourne Water, Australia
- Daniel Duchniak, General Manager, Waukesha Water Utility, USA
- Rob van Dongen, Managing Director, Brabant Water, Netherlands
- Chris Rockey, Head of Water Quality, Southwest Water, England

Interactive session with audience

Networking Dinner



Register for the forum online - https://docs.google.com/forms/d/e/1FAIpQLSc0oh0r5uydWT-Lc7D2Lyl0acPcrHHa_ApNN5taF9s68LFw1g/viewform



<https://iwa-network.org/events/utility-leaders-forum-2024/>

www.worldwatercongress.org

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