

IWA World Water Congress & Exhibition

COVID-19 – Event Attendee Guidance

Last Updated 31 August 2022

We are looking forward to welcoming you to the IWA World Water Congress & Exhibition in Copenhagen.

Please be aware that the IWA World Water Congress & Exhibition will follow the rules and regulations outlined by the Danish Government at the time of the event. As of 1 February 2022, Denmark no longer considers COVID-19 a critical disease and has removed its restrictions. Please find all information and [corona measures in Denmark](https://en.coronasmitte.dk/) here (<https://en.coronasmitte.dk/>). IWA highly recommends all participants to be vaccinated against COVID-19 prior to attending the event. Getting vaccinated is the best way to avoid serious illness and the spread of COVID-19.

The health, safety and security of everyone attending the Congress is of utmost importance to IWA and we have been working with the Bella Center, our conference venue, and our external advisors to implement measures to keep all attendees as safe and as comfortable as possible when attending the event. We are following Danish Government guidelines and we ask all attendees to do the same, so that everyone plays a part in keeping us all safe and well.

The 'event' includes the period of the build-up, the break-down and the actual conference.

The Bella Center will clean the conference centre each day. Hand sanitising stations will be available and there will be signage reminding attendees to regularly wash their hands and use hand sanitiser. Meals will be provided in lunch bags to minimise possible contamination during serving.

For the health and safety of attendees of the event, including delegates, exhibitors, contractors and Bella Center staff, we recommend that all attendees follow these 8 points:

1. Take a lateral flow test before travelling and only attend the event if the result of the test is negative
2. Do not attend the event if you are exhibiting any symptoms of COVID-19
3. Follow any guidance on travel, including for public transport, and when travelling to the event
4. Attendees should consider their personal health circumstances before attending the event
5. This is a 'mask-friendly' event, and although face coverings are no longer mandatory in Denmark and attendees may choose whether or not to wear a face covering, we encourage attendees to consider wearing a face covering in enclosed or crowded spaces

6. Attendees should maintain standards of personal hygiene, including regular hand-washing and use of hand sanitiser, especially when coughing or sneezing, and respect the personal space of others
7. If you begin to feel unwell at the event, start to exhibit symptoms of COVID-19 or consider that you might be a health risk to others while at the event, you should inform the IWA Registration Desk or contact the IWA events team at samira.akoudad@iwahq.org, or if there is an emergency, inform any security personnel at the venue.
8. It remains the responsibility of exhibitors, contractors and the Bella Center to instruct those for whom they are responsible and to make them all aware of these guidelines.

All attendees who enter the event, including during the build-up and break-down periods, shall be deemed to have accepted and agree to comply with these conduct and health and safety guidelines, and current Government requirements, including those relating to COVID-19, which may be updated from time to time.

The emergency phone number for contacting medical assistance at the venue is: +45 32 47 24 24.

All those who attend the IWA World Water Congress & Exhibition do so entirely at their own risk.

Everyone has a part to play in keeping us all safe and well, and for managing personal risks and responsibilities.

Thank you

International Water Association